

Toll-Free Hotlines/Helpines



Child Abuse/Neglect Hotline 1-877-NJ ABUSE (652-2873)

1-800-835-5510 (TTY)

24 hours a day - 7 days a week

Any person having reasonable cause to believe that a child has been abused or neglected has a legal responsibility to report it to DCF's Child Protection and Permanency (CP&P). Calls can be made anonymously.

Children's System of Care 1-877-652-7624

24 hours a day - 7 days a week

Call this number to find out about services for children and teens with emotional and behavioral health care challenges and their families.

Safe Haven Hotline 1-877-839-2339

24 hours a day - 7 days a week

This hotline is for distressed parents who wish to give up an unwanted infant, 30 days or younger, anonymously. While no names or records are required, callers are encouraged to voluntarily provide information.

2-1-1 www.nj211.org

24 hours a day - 7 days a week

This phone number connects callers to various human services organizations in their community.

Foster Home Recruitment Line 1-877-NJ-FOSTER (653-6783)

9 a.m. - 5 p.m. Monday - Friday

Many children in New Jersey need temporary homes until their parents are able to care for them or until a permanent home is found. Call to learn how you can open your heart and your home by becoming a foster parent.

DCF Info Line 1-855-INFO-DCF (463-6323)

8:30 a.m. - 4:30 p.m. Monday - Friday

This helpline provides callers with general information about the Department of Children and Families' (DCF) programs and services.

2ND Floor Youth Helpline 1-888-222-2228

24 hours a day - 7 days a week

This is a youth helpline serving all youth and young adults in New Jersey. Youth who call are assisted with their daily life challenges by professional staff and trained volunteers. Anonymity and confidentiality are assured except in life-threatening situations.

Family Helpline 1-800-THE-KIDS (843-5437)

24 hours a day - 7 days a week

If you're feeling stressed out, call to speak to a trained volunteer of Parents Anonymous who can provide support and refer you to resources in your community.

Domestic Violence Hotline 1-800-572-SAFE (7233)

24 hours a day - 7 days a week

Call this number for information about domestic violence services in your local area.

NJ Helps www.njhelps.org

At this web site you can find out about services and programs for children, families and individuals. You can also prescreen for eligibility for programs such as Food Stamps, Medicaid and others.

Adoption Hotline 1-800-99-ADOPT (992-3678)

9 a.m. - 5 p.m. Monday - Friday

Share your love. Consider adopting a child into your family. Call to learn how you can change a child's life forever by becoming an adoptive parent.

DCF Office of Advocacy 1-877-543-7864

8:30 a.m. - 4:30 p.m. Monday - Friday

This helpline provides a timely response to constituents' issues and concerns regarding programs and services provided by DCF.